



# BASIC INSTALLATION SERVICE OVERVIEW

## Service Overview

To strengthen your competitive position in the marketplace, you must be able to leverage your infrastructure and create new services quickly and efficiently. This may involve changes or additions to your network. At the same time, you need to achieve this without disrupting your existing core business and customers. Making changes to a network infrastructure requires experienced personnel who can ensure that the network solution to be deployed will meet three significant requirements:

- Effectively align with your corporate business goals.
- Efficiently install and/or migrate your equipment and services *without* disruption to your business.
- Be as cost effective as possible while meeting the first two requirements.

Austin Networking Associates' (ANA) Basic Installation Service brings you the expertise and experience of the ANA team to meet these requirements while reducing your time-to-deployment intervals and delivering long-term cost savings.

## Service Description

As your business grows, so will the demands on your network and infrastructure. You will face new challenges for scaling existing infrastructure, finding the right skills and knowledge to make changes, and getting the job done without disruption or delay. Deploying a high quality and cost-effective network solution is critical for meeting your growth requirement, maximizing your competitive edge, and enhancing the end user experience.

ANA Professional Services provides you with the right combination of people and processes to build a successful network through our Basic Installation Service, along with other life cycle services. Our services will allow you to:

- Reduce the risk to your project by receiving engineering assistance from ANA Networks experts who bring focused expertise, training, and experience to the table; ensure extensive support and superior execution of your network equipment installation
- Accelerate your deployment by eliminating costly and time-consuming activities required for a network implementation
- Optimize your staff by allowing them to focus on service design and service operation instead of time-consuming research on technologies and products, reducing operational expenses
- Expand your knowledge from the experts who will provide knowledge transfer to your staff, helping them to deploy, operate, and scale the infrastructure going forward



Based on a sound foundation of ANA network implementation methodology and quality assurance processes, the Basic Installation Service helps ensure that your system hardware is installed, tested, and functioning as engineered and specified. These services are based on methodologies that encompass activities to plan, design, implement, operate, and optimize your network.

Engaging Basic Installation Service as part of your service transition will augment your project with help from experienced experts who have been trusted advisors and consultants to many Fortune 100 companies.

## Features and Benefits

ANA Networks Basic Installation Service provides complete services to install your equipment in accordance with ANA Networks' prescribed procedures for a variety of products and services. We have combined our technical background, proven methodologies, quality processes, and expertise in the latest technologies to ensure that your equipment is up and running—quickly, efficiently, and reliably.

<b>FEATURE</b>	<b>FEATURE DESCRIPTION</b>	<b>BENEFIT</b>
Equipment preparation	In preparation for the installation, ANA will move equipment from a storage area to your installation location, and unpack, inspect, and inventory the products to be installed.	Reduce risk of error for equipment installation by leveraging ANA's consistent, quality delivery process, and scalability.
Equipment installation	ANA will perform the installation of the equipment per your requirements and consistent with ANA hardware installation requirements.	Achieve deployment of complex products and technologies efficiently with fewer complications. Shorten the interval between network installation and functionality/revenue generation on the network.
Project management input for ANA service deliverables	ANA will assign a Professional Services consultant to serve as a single point of contact to assist you with the administration and management of ANA service deliverables.	Reduce the risk to your project by engaging experienced project management capabilities to deliver on time and as expected.

ANA, Inc. is an Information Technology services and networking infrastructure design, implementation, and support company. ANA specializes in providing turn-key networking solutions for clients across all industries and is a certified Texas HUB. ANA Professional Services helps assure operational excellence by working with you to optimize your network for Performance, Reliability, Security and Availability

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